

K9 Experts LLC,

## Monthly Daycare M-F Memberships.

### **\*\*1. Membership Terms and Cancellation:\*\***

- Memberships renew automatically at the end of each month.
- Cancellation requires a minimum of 30 days' notice in advance of the next billing cycle.
- Cancellations made within the 30-day notice period will be charged for the next month.
- To cancel, members must notify the day care facility in writing or through an official cancellation form provided by the facility.

### **\*\*2. Vaccination and Behavior Requirements:\*\***

- All dogs must be fully vaccinated and up-to-date with vaccinations as recommended by a licensed veterinarian.
- Dogs should be free from contagious diseases and must not pose a health risk to other dogs or staff.
- Dogs must be well-behaved and non-aggressive. Aggressive behavior may result in temporary suspension or permanent expulsion from the day care.

### **\*\*3. Discounts and Special Offers:\*\***

- Members enjoy discounts on all our services, including dog day care, grooming, and training.
- Special promotions and discounts may be offered periodically; members will be notified of these opportunities.

### **\*\*4. Free Transportation (Monday to Friday):\*\***

- Complimentary transportation services are provided on weekdays (Monday to Friday) for eligible members. Transportation must be scheduled in advance, and availability may be limited.
- Pickup and drop-off times will be communicated by the facility, and members are expected to adhere to the schedule.
- Transportation services may be subject to specific geographic restrictions and limitations. Please inquire for details.

### **\*\*5. Billing and Payments:\*\***

- Membership fees are billed on a monthly basis and are automatically charged to the member's designated payment method.
- Members are responsible for ensuring their payment information is accurate and up-to-date.
- Any changes in membership fees will be communicated to members in advance.

### **\*\*6. Liability and Waiver:\*\***

- Members understand and acknowledge that dog day care activities involve inherent risks, and the facility is not responsible for injuries or damages that may occur.
- All members are required to sign a liability waiver to use our services.

**\*\*7. Facility Hours and Holidays:\*\***

- Members are encouraged to review the day care facility's operating hours and holiday schedules, as they may affect services and transportation availability.

These policies are meant to ensure the safety, well-being, and satisfaction of both the dogs and the members using the dog day care facility. It's important to have clear and transparent policies to establish expectations and maintain a positive relationship with your members.

Sincerely,

K9 Experts, LLC.